

PRODUCT END-OF-LIFE NOTICE

DigiSAFE NetCrypt 30, NetCrypt 500 Encryptors

Notice Date: 1st January 2021

ST Engineering Info-Security Pte Ltd announces the End-of-Life (EOL) and End-of-Support (EOS) dates for its first generation of DigiSAFE NetCrypt 30 and NetCrypt 500 encryptor products. Customers with active service contracts or active extended warranty will continue to receive support from ST Engineering Info-Security Pte Ltd. Table 1 describes the EOL and EOS milestones, definitions, and dates for the affected products.

Table 2 lists the product serial numbers that are affected by this announcement. For customers with active service contracts or active product warranties, support will be available for the shown dates as stated in the applicable service contracts or product extended warranty, even if this date exceeds the Last Date of Support shown in Table 1. Table 3 lists the recommended new products migration options.

Service and extended warranty prices for products are subject to change after the product End-of-Sale date.

Table 1 End of Life Milestones and Dates

Milestones	Definition	Date
DigiSAFE NetCrypt 30		
End-of-Sale Date	The last date to order the product. Subjected to ex-stock availability.	31 st March 2021
Last Date of Support	The last date to receive service and support for the product that is under warranty. After this date, all support services for the product are unavailable.	31 st March 2022
Milestones	Definition	Date
DigiSAFE NetCrypt 500		
End-of-Sale Date	The last date to order the product. Subjected to ex-stock availability.	31 st March 2021

Last Date of Support	The last date to receive service and support for the product that is under warranty. After this date, all support services for the product are unavailable.	31 st March 2022
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Table 2 Product Serial Numbers Affected By Announcement

End-Of-Sale Product	Format of Affected Serial Numbers
DigiSAFE NetCrypt 30 Launched Since: 2009	4 Digits Serial Numbers: 0001 to 1999
DigiSAFE NetCrypt 500 Launched Since: 2009	4 Digits Serial Numbers: WXYZ

ST Engineering Info-Security Pte. Ltd. recommends the EOL products be replaced with the following new models:

Table 3 Products Affected and Migration Plan

End-Of-Sale Product	Recommended Product Migration
DigiSAFE NetCrypt 30	NetCrypt S20 (Common Criteria EAL2 & NITES Certified)
DigiSAFE NetCrypt 500	NetCrypt U1000 or NetCrypt U2000 (Common Criteria EAL2 & NITES Certified)

For additional information on the product, please visit our website at <http://www.stengg.com/cybersecurity> or contact our sales representative at **Mainline: +65 6568-7118 or email: cybersecurity@stengg.com**